



Notice of Nondiscrimination

Lawall Prosthetics & Orthotics complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, gender identity, or any other characteristic protected by applicable federal or state law.

Lawall Prosthetics & Orthotics does not exclude people or treat them differently because of race, color, national origin, age, disability, sex, sexual orientation, gender identity, or other protected status.

Our Commitment to Patients

Lawall Prosthetics & Orthotics provides orthotic and prosthetic services in a manner that respects the dignity, privacy, and individual needs of every patient. We are committed to providing equal access to care, services, communication, and participation in all aspects of our practice.

Communication Assistance and Accessibility

Lawall Prosthetics & Orthotics provides reasonable accommodations and appropriate auxiliary aids and services free of charge to individuals with disabilities when needed to communicate effectively with us, including:

- Qualified sign language interpreters
- Written information in alternate formats (large print, accessible electronic formats, audio, or other formats)
- Assistance with communication and accessibility needs during appointments and fittings

Availability of Language Assistance Services

Lawall Prosthetics & Orthotics provides free language assistance services to individuals whose primary language is not English, including full translation services. To use this free language assistance service, contact us at 800-735-4627.

Filing a Grievance or Complaint

If you believe that Lawall Prosthetics & Orthotics has failed to provide these services or has discriminated in another way on the basis of race, color, national origin, age, disability, sex, sexual orientation, gender identity, or another protected characteristic, you may file a grievance with:



Compliance Officer / Civil Rights Coordinator

Joe Cozza
215-338-6611 x122
jcozza@lawall.com
3000 Cabot Blvd W, Langhorne PA 19047

You may file a grievance in person, by mail, by fax, or by email. If you need help filing a grievance, the Civil Rights Coordinator is available to assist you.

You may also file a civil rights complaint with the:

U.S. Department of Health and Human Services

Office for Civil Rights

Complaint Portal: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

Complaint Forms: <https://www.hhs.gov/ocr/complaints/index.html>

Phone: 1-800-368-1019

TDD: 1-800-537-7697